

What to expect from Accessibility functionality with Crowdcomms?

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The screen reader is designed to speak clearly in the language, pitch and speed specified to it by the user and read out what has been selected/highlighted by the user. This tool will not do work for you but will assist those with sight difficulties to better understand what is on their screen, what they are inputting onto the screen and use the functions on the screen to progress processes.

Some unique key features of the crowdcomm platform that have been upgraded for use with screen reader technology in addition to the standard descriptions and selection of items on screen are:

Toast pop ups: Our app often generates notifications to the users device which “pop up” usually at the bottom right of the screen, *a bit like toast hence the name*, and with screen reader technology switched on will allow for that toast pop up to be both selectable, and read out by the screen reader.



Modals / Alerts: These are pop up windows on the application screen which wont disappear until the user has actively closed them. These are most common when the user has received an alert. To make sure these modals are addressed by the user, the screen reader will automatically select it when they appear and the screen reader cant be navigated away from it to other items on the screen until the modal is closed by the user. This way it will ensure the user has time to understand what the modal is for without the risk of clicking off it by accident and losing it and allows the user the ability to access the modal so that the screen reader can read out its content.



Map pin name: Unlike an image on the screen a map can sometimes have “pins” to denote locations. Google maps for example will illustrate to the user the map of the specified location but it will also mark exactly where on the map the location in question with a “pin” icon. These pin icons are usually accompanied with text such as an address, name, company name etc. Using a screen reader on Crowdcomms platform will allow the user the navigate to a pin on the map and have the content of its description read back to the user.



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