

# FAQs

**\*Refer to attachment available in left menu for visuals\***

## How many Kiosks will we need?

We consider important information such as: - How many attendees will there be?

- When will they be arriving?
- Are they all pre-registered?
- Will there be any walk ins requiring onsite registration?

Each kiosk can print approximately 100 badges per hour so taking this, and the above information into account, we provide each client with a custom quote.

## What events are the Kiosks best suited to?

- Our Kiosk solutions are extremely versatile and offer value to a wide range of event types including conferences, expos and corporate meetings.

## Can I include my event branding?

Absolutely! Our Design Team will work with you on customised badge designs and any different badge types you need. The kiosk screens will be on brand and we can also provide customised decals for the front of the kiosks – a sponsorship opportunity perhaps?

## Who provides the lanyards and pouches?

We can provide both or you can source them yourselves if you prefer. We prefer double clip branded lanyards and you'll just need A6 pouches.

## What happens if we need to reprint a badge?

Often at events someone comes along in the place of another colleague at the last minute. For paid tickets they will need to provide proof of purchase and we can then print their badge. Other changes, such as name or title updates, can be made easily by one of the team.

## How easy is it to set up the kiosks?

Easy! We prefer to set up the day before if possible, if not we require 3 – 4 hours before registration kicks off. Clearing away takes 2-3hours.

## What connectivity is required for the Pronto Kiosks?

The kiosks require Wifi access to enable continuous data updates. CrowdComms recommend using our Wifi solutions which provide robust redundancy.

## How easy are the Kiosks to operate?

Once set up, the kiosks are ready to print! The CrowdComms Team will train your registration team on how the kiosks work. They will oversee the registration period and provide operation maintenance on the kiosks as required, as well as being on hand for any questions that come up.

## Are your badges environmentally friendly?

You can be sure that your event check-in process is eco-conscious with the option of badges made from recycled materials. With no need for a plastic pouch, these badges help reduce your event's impact on the environment

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