

April: All-new Abstracts Module, Self-Service Livestream Production Studio, Agenda Session Waiting Lists & Event Communications Hub

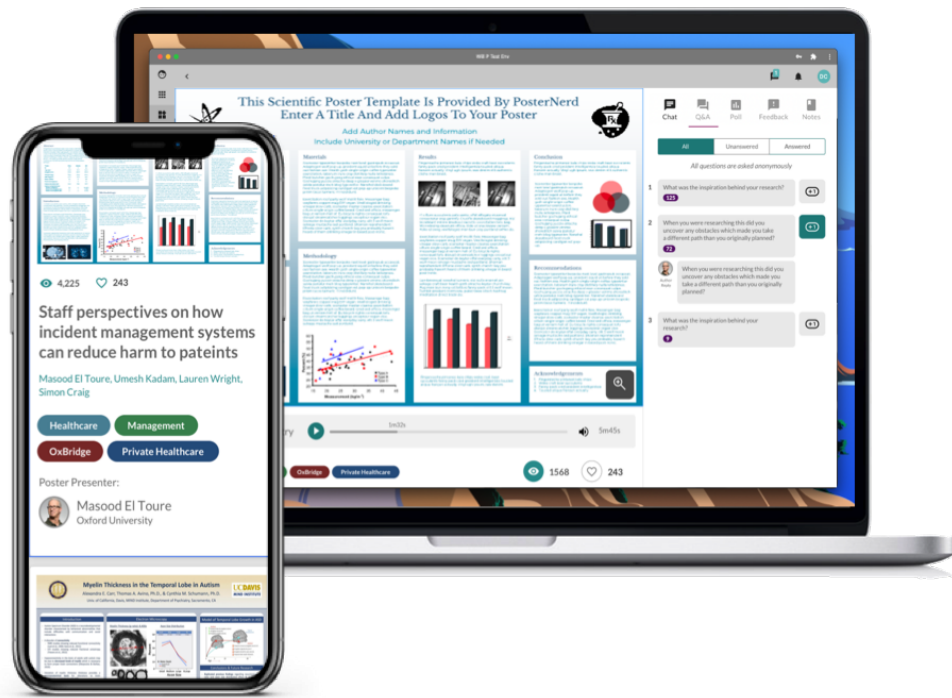
Spring is in the air again and we've been busy cultivating a mixture of everything for you this April, from a brand-new module to a new section on the Dashboard CMS.

The new module that we'll be releasing is the Abstract Module. Alongside this, we'll also be updating the Q&A feature with the new 'Response' field.

The other exciting feature launching in April is Self-Service Production, enabling you to run your live-stream from within the CrowdComms eco-system.

Let's take you through the details and introduce you to the rest of the other features!

Abstract Module

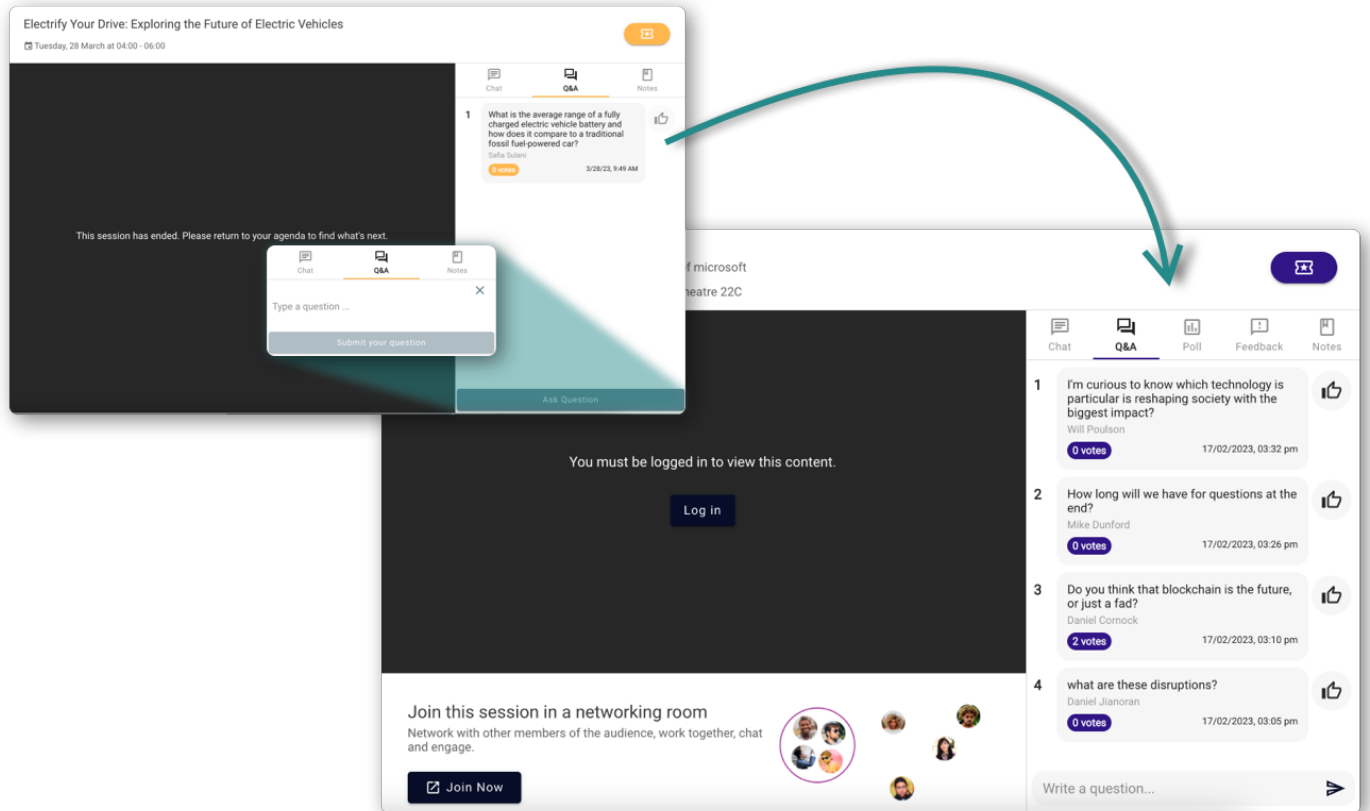


It has been a while since we developed a new 'Module', so we are especially excited to introduce our brand new way to engage your delegates when presenting posters, images and PDFs. This feature will allow you to exhibit Abstracts in your Event App alongside our trademark engagement features such as group chat, Q&A and feedback surveys.

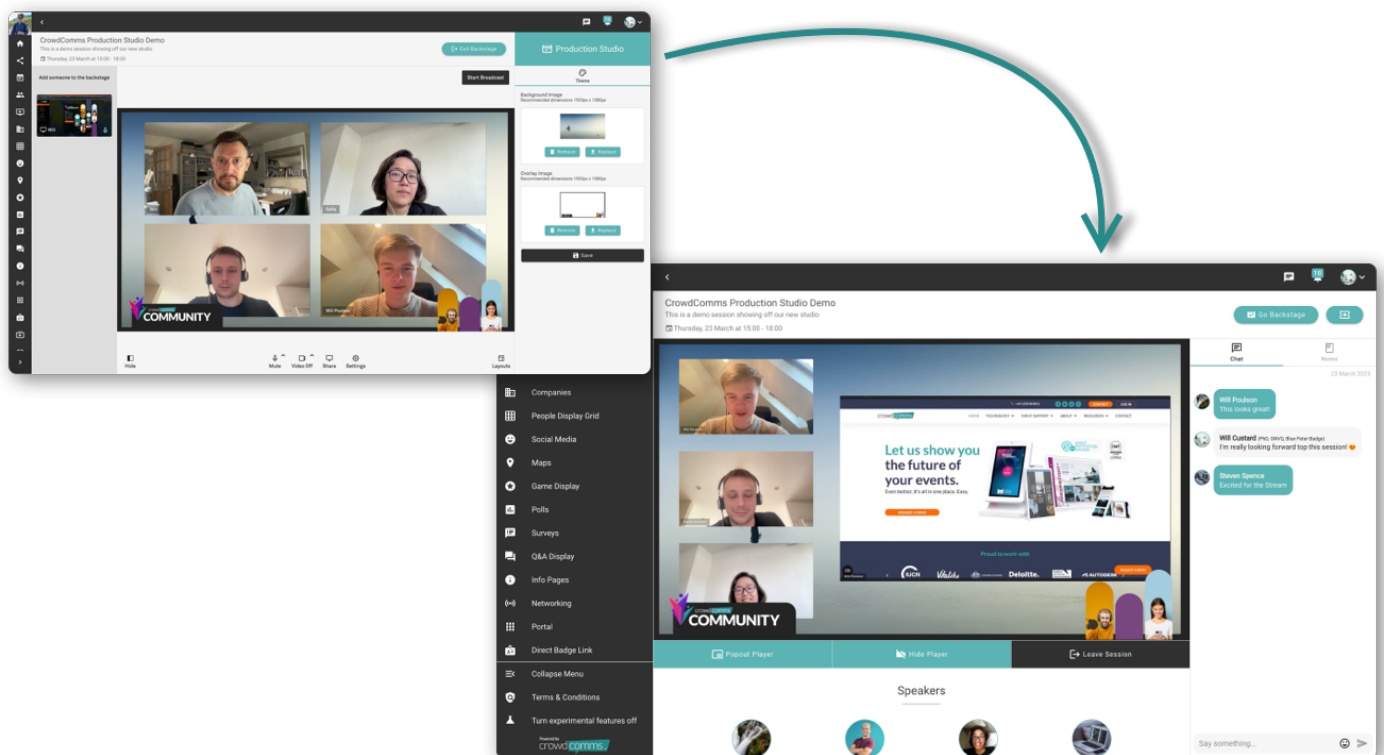
The Abstract Module allows you to organise your submissions into a list, making it easy to find and view the most relevant content. Each submission can be viewed on a detailed page, allowing for a comprehensive review of the document. And with the ability to zoom into images and multi-page PDFs, users can get a closer look at the important details.

Q&A Inline Presenter Responses & Simplified 'Ask a Question'

Alongside the release of the Abstract module, we are also updating the Q&A feature by adding an author or moderator response field. The Q&A response field is a valuable addition to the platform, providing users with a new level of longer-term interactivity and engagement. With this feature, users can ask specific questions related to the content and receive targeted responses that address their enquiries. We also simplified the 'Ask a Question' process down to one click!



CrowdComms Livestream Production Studio

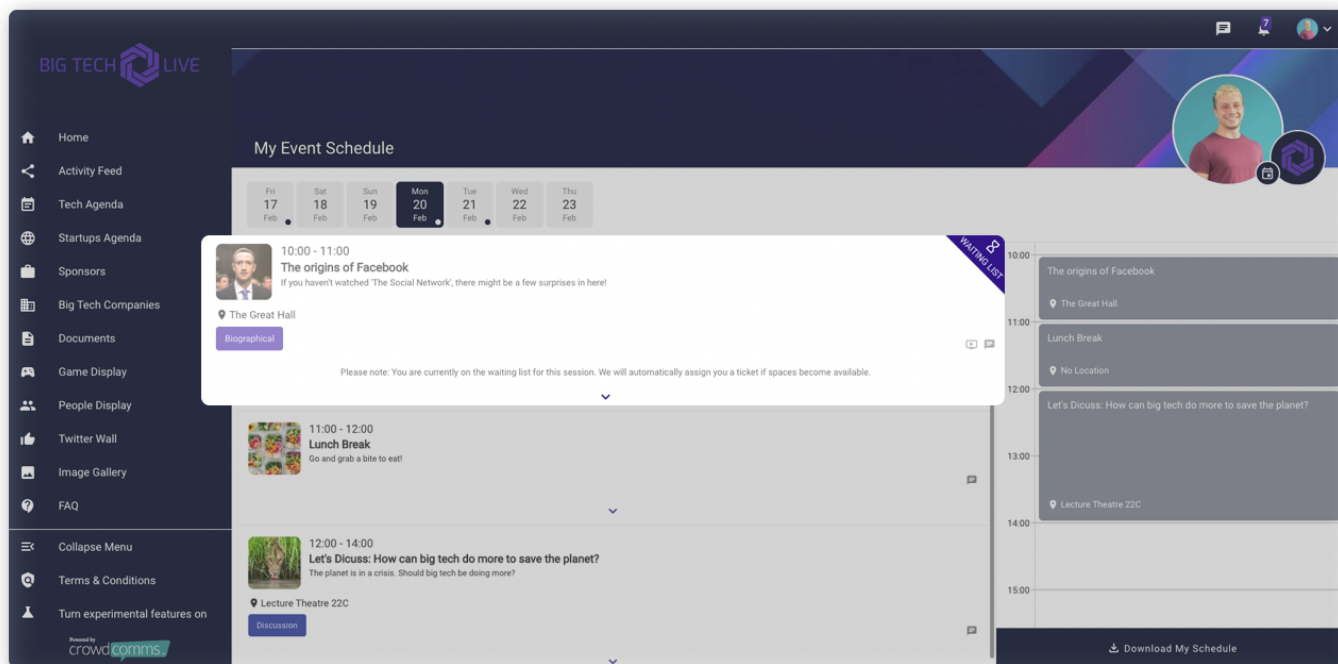


Another feature we are excited to announce is the CrowdComms Livestream Production Studio which will revolutionise how you produce live-stream events. Our new Production Studio lets you quickly produce and manage your live-stream event directly within our platform.

And that's not all. With our 'Go Backstage' feature, you can introduce your delegates and bring them up on stage, enabling you to collaborate with them in real-time, ensuring that your live-stream event runs smoothly from start to finish.

Finally, to make it fun, you can utilise the animated transitions feature and add custom session branding to your production.

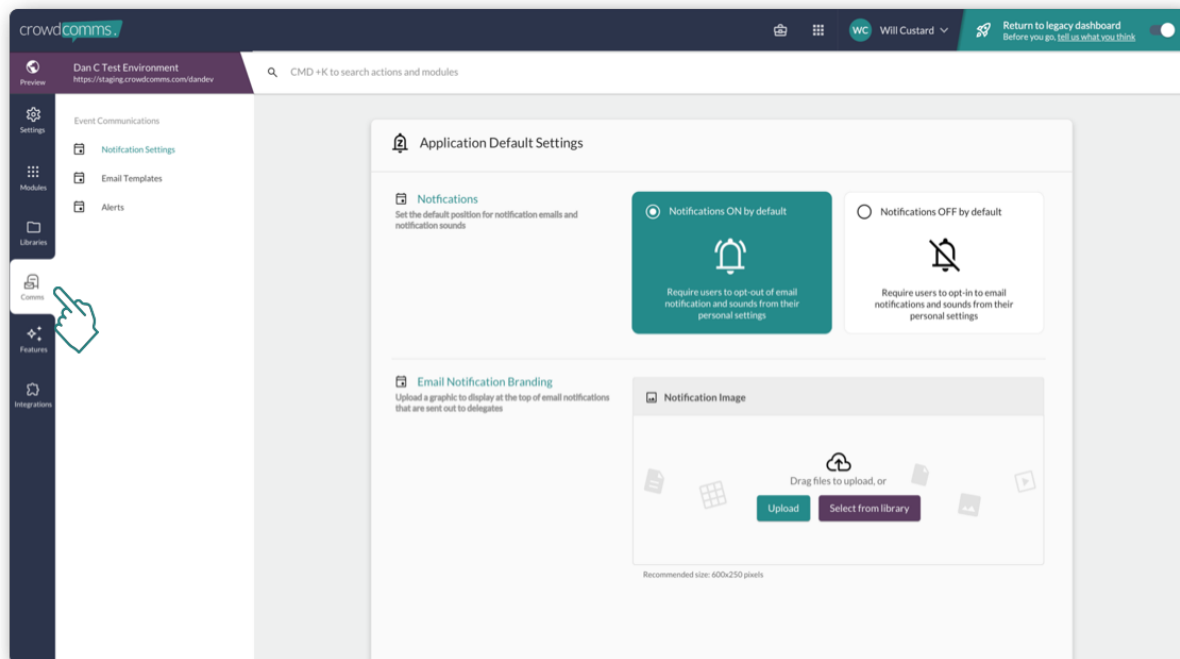
Intelligent Waiting List



We'd also like to introduce you to the Intelligent Waiting List feature that is going to transform your delegate's event experience! Now, delegates don't have to worry about missing their favourite sessions because they are full. With our waiting list feature, they can sign up for a full session, and we will automatically assign tickets that become available based on a queuing system. Clever, right?

No more waiting around hoping for a no-show or checking back constantly to see if a spot has opened up. Delegates can relax and enjoy the rest of the event, knowing they're on the waiting list for the session they want to attend.

New Dashboard Section: Communications



This final update is small but mighty. Firstly, we have reshuffled the new Dashboard and introduced a new tab: the 'Comms' section - giving email set up and alerts a new, easy to find home. Within this tab, we have also added a setting for you to decide whether your delegates are opted in or out of email communications and notification sounds by default.

If you select 'Notifications OFF by default', your users won't receive email notifications on system and user generated alerts, such as Meeting Booking requests, Session Starting alerts, Activity feed likes and tags and more.

Delegates can always choose to change their default setting by enabling email notifications from within their App, so the everyone has control of their own experience.

This new Communications section in the Dashboard will expand and improve over time, and our aim is that it will be a hub for all organiser-to-delegate live and scheduled messaging.

Revision #6

Created 27 March 2023 07:25:39

Updated 15 April 2024 11:07:23