

# Smart Sessions

Smart Sessions is revolutionising the way we network at virtual and hybrid events. Offered as part of the CrowdComms' industry-leading event platform, it recreates the serendipity of in-person networking, online. Dedicated networking rooms give attendees intuitive and engaging spaces to effortlessly join video conversations with other delegates and watch event live streams together once again. Networking rooms can be organised by topic, industry, attendee type, or any other way that helps your attendees connect with the right people – transforming the experience of attending a virtual or hybrid conference, exhibition, company get-together, member meeting or awards show. Smart Sessions also unlocks a range of sponsorship opportunities, from branding to announcements and advertising content. We've set out a user guide below to get you quickly up and running. If at any time you require further support or assistance, please get in touch with your CrowdComms' Account Manager or Support Specialist, who will be happy to guide you through the process.

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# Browser Requirements

## Browser Requirements

Browsers must support WebGL. Browsers supported by the WebGLRenderer are:

- Firefox 15+
- Chrome 11+ (Recommended)
- Edge 99+
- Opera 19+

If you find that you still have trouble after checking the above, then please check [here](#) to see if your browser settings are also compatible.

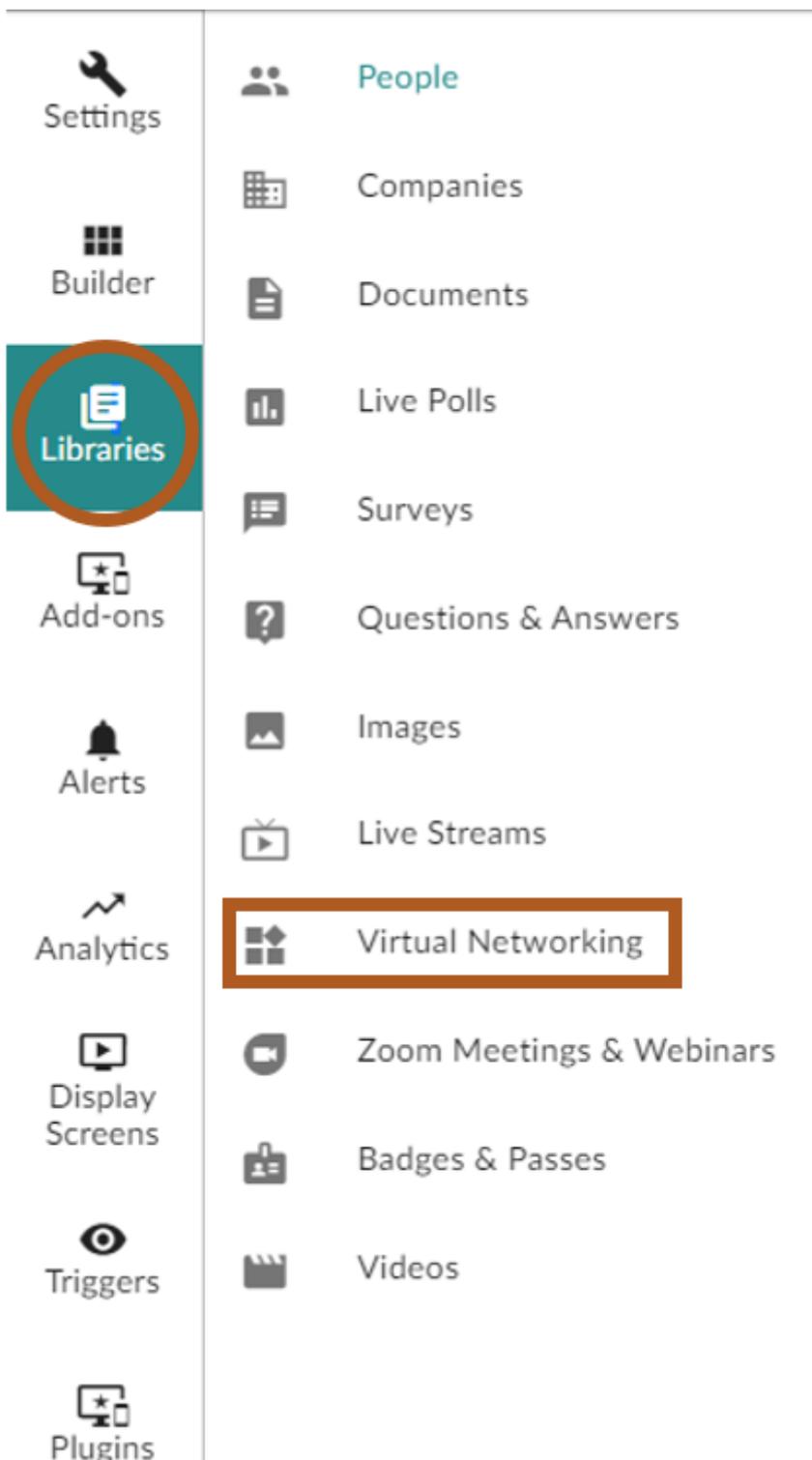
**Note:** Safari is not currently supported.

# Setting up a Networking Room in the CMS

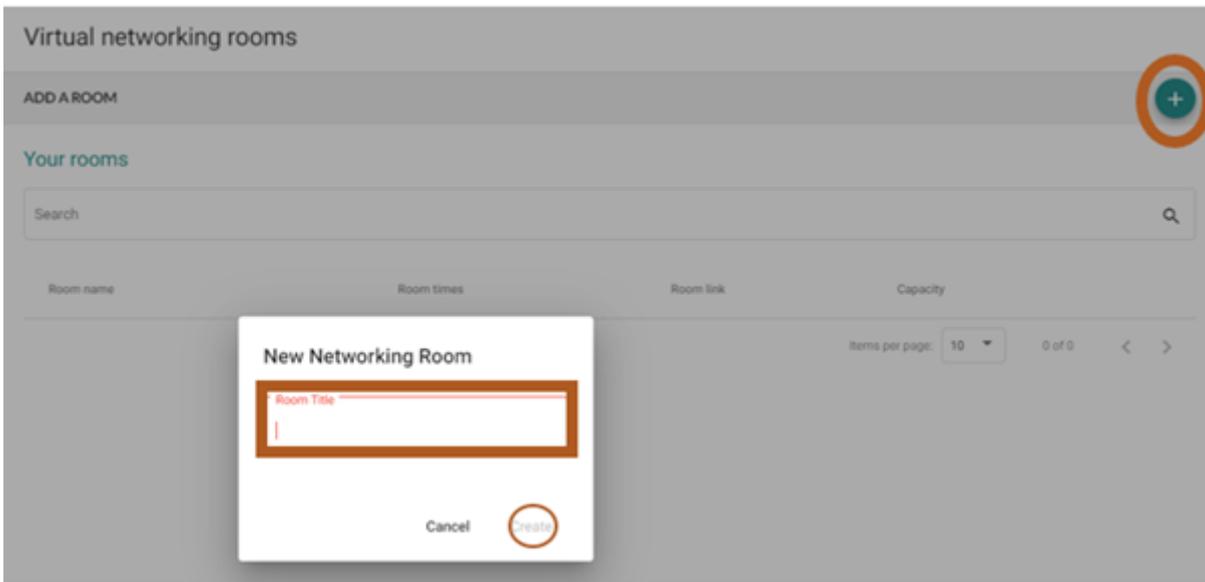
## Setting up a Networking Room in the CMS

To get started, you'll need to set up a virtual networking room in the CMS. Once all the elements for this are in place, your attendees will use this space to watch live streamed content and interact with each other.

1. Log into the CMS with your credentials.
2. In the Dashboard, select the Event App that you would like to add virtual networking to.
3. Click on 'Libraries' in the left-hand sidebar.
4. A secondary menu will appear to the right. Click on 'Virtual Networking'.



5. To add a virtual networking room to your Event App, click on the '+' button on the top right-hand side of the screen.
6. A pop-up window will appear, inviting you to create a title for your room
7. Once you have filled in the title field, click 'Create' and you will be taken to your room's main edit page.



8. TOGGLE ON the 'Show in Virtual Networking module' to make the room visible in the Event App.
9. You can also fill in the description field to provide more information for your delegates.  
**Please note:** This field has a limit of 240 characters.

10. Below the description field, you can set the 'Room Capacity' to admit a certain number of participants. The room limit is set to 300 users. If this capacity is reached, a message will appear advising users that the room is full.

11. Head on over to the 'Times' TAB at the top, to edit the room opening times to fit your requirements. **By default, networking rooms are open for the duration of your event.** If

users attempt to enter rooms outside of your selected times, they will see a message informing them that the room is closed.

The screenshot shows the 'TIMES' tab selected in a navigation menu at the top, with 'DETAILS', 'GROUPS', 'ADMINISTRATORS', and 'BRANDING' also visible. Below the menu, the 'Room times' section contains a toggle switch labeled 'Keep room open for the duration of the event' which is currently turned on. Underneath, the 'Restrict room times' section features four input fields: 'Start date' (format dd/mm/yyyy), 'Start time' (format --:--), 'End date' (format dd/mm/yyyy), and 'End time' (format --:--). To the right of the 'Start time' and 'End time' fields are toggle switches labeled 'Display start time' and 'Display end time', both of which are currently turned off.

12. If you go to the 'Groups' TAB at the top, you can select which groups have access to your networking room. **Please note:** Groups must be set up through the 'People Library' in the CMS. Please click [here](#) for instructions on how to set up your groups.

The screenshot shows the 'GROUPS' tab selected in a navigation menu at the top, with 'DETAILS', 'TIMES', 'ADMINISTRATORS', and 'BRANDING' also visible. Below the menu, the 'Groups' section has a heading 'Groups' and a sub-heading 'If no groups are selected, all are enabled by default.' Below this is a large text input field with the placeholder text 'Type here to restrict this room to a specific group'.

13. To customise the look of your room, you'll want to go to the 'Branding' TAB at the top. Here, you can upload a background, logo, poster image and change your room's colour scheme.

**Note:** Background images should be 4000 x 4000 pixels in size. Your logo can be any size and the poster image should be 1920 x 1080 pixels with an aspect ratio of 16:9.

**Note:**

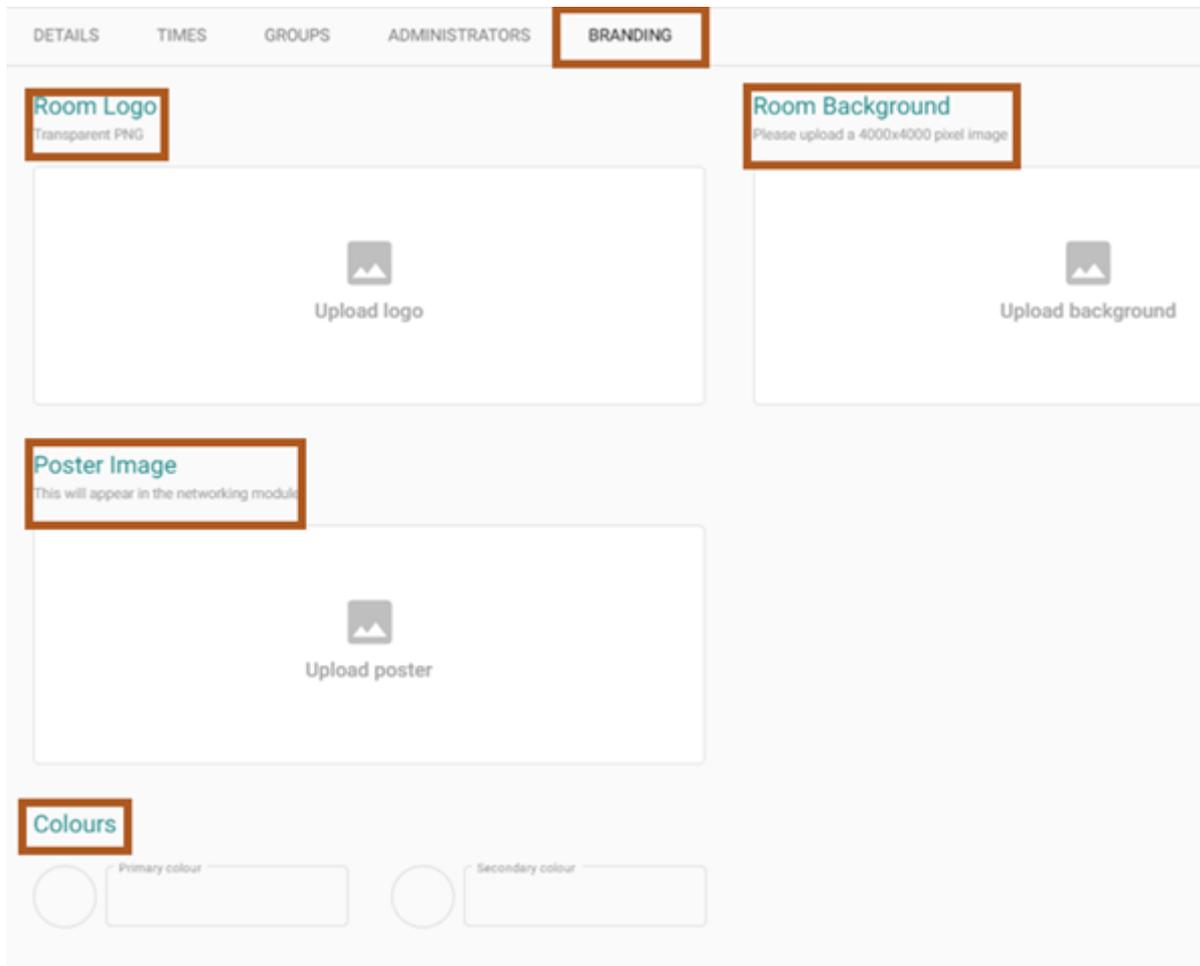
**Changing the primary colour will affect:**

- The 'OFF' state of the microphone and video

- The 'OPEN' state of any modal, for example: Settings and People Search, the colour of a user's bubble, the colour of the bubble that users are in, users shown on the mini map in the room and TAB titles, e.g., chat.

### Changing the secondary colour will affect:

- The 'ON' state of the microphone and video
- The 'CLOSED' state of any modals



14. Click 'Save', which will automatically take you back to the main menu displaying the virtual networking rooms.

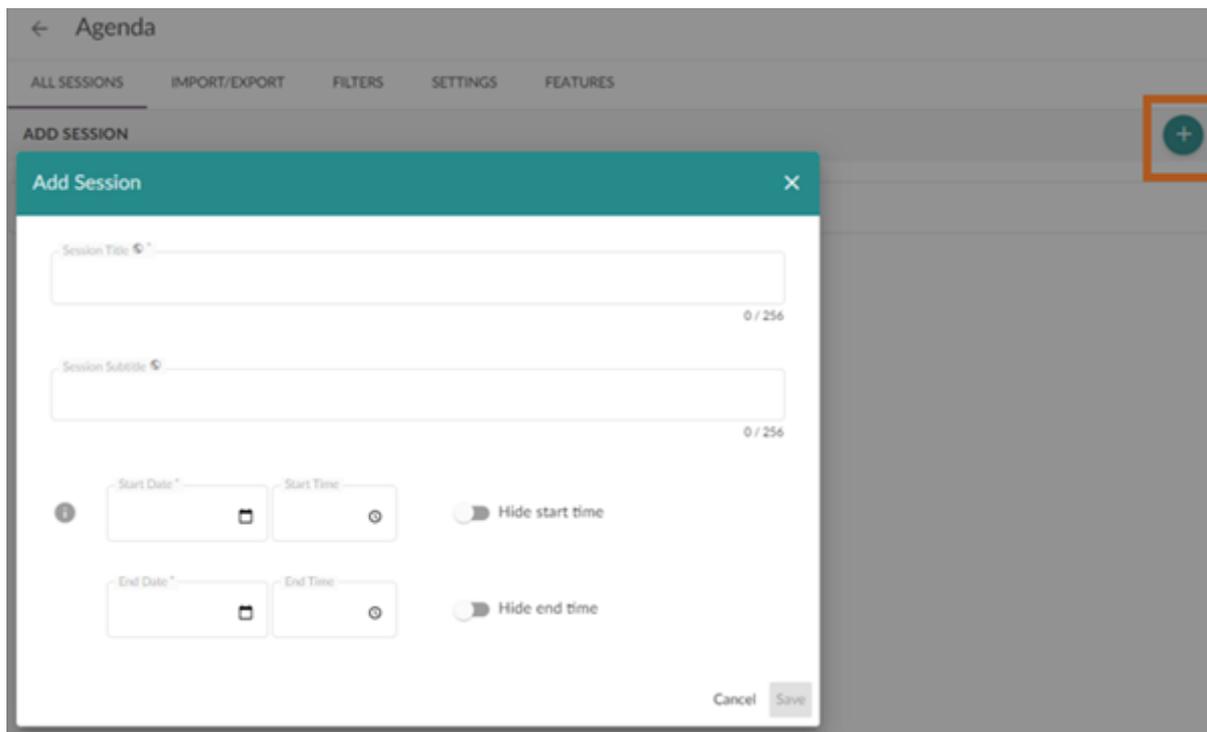
**Note:** The 'Administrators' TAB currently offers no functionality to users. This feature will be developed in a future version.

# Linking your room to an Agenda session & Joining a room

## Linking your room to an Agenda session in the CMS

If you do not already have an Agenda module set up, check out our [Agenda guide](#) to get you started.

1. In your Agenda module click on 'Add Session' or choose one from the list below if your agenda session already exists.
2. A pop-up will appear inviting you to populate your session title, subtitle, and times as appropriate.

The screenshot shows the 'Agenda' CMS interface. At the top, there are navigation tabs: 'ALL SESSIONS', 'IMPORT/EXPORT', 'FILTERS', 'SETTINGS', and 'FEATURES'. Below these is a header for 'ADD SESSION' with a green plus icon in a square box on the right. A modal window titled 'Add Session' is open, containing the following fields: 'Session Title' (0 / 256 characters), 'Session Subtitle' (0 / 256 characters), 'Start Date' (with a calendar icon), 'Start Time' (with a clock icon), 'End Date' (with a calendar icon), and 'End Time' (with a clock icon). There are also two toggle switches: 'Hide start time' and 'Hide end time'. At the bottom of the modal are 'Cancel' and 'Save' buttons.

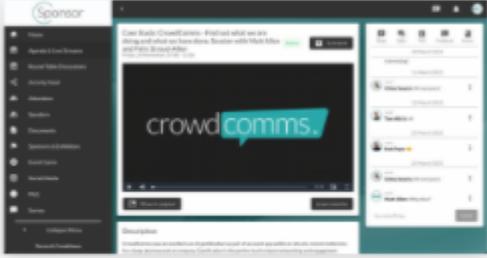
3. Click Save, which takes you to a new agenda session edit page/panel.
4. Fill in all the agenda TABS as appropriate. **Please note:** Only the 'Embed' TAB will have a direct impact on your networking room.
5. Click on the 'Embed' TAB, which brings up the function options for your session.

6. In the virtual networking rooms section, on the same page, select the room that you have created.

← Edit Session Embed Content

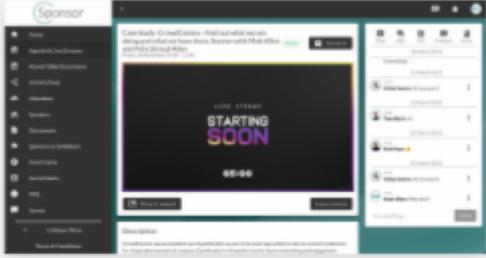
DETAILS PEOPLE ATTENDEES FILTERS DOCUMENTS BRANDING EMBED OTHER

### CrowdComms live streams



Now

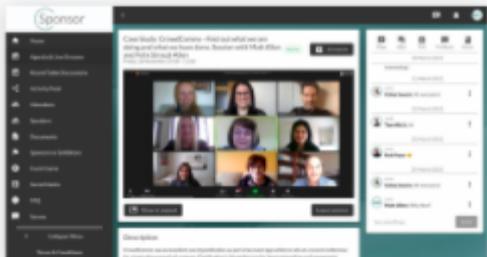
### On Demand & Simulive Video From Library



Now

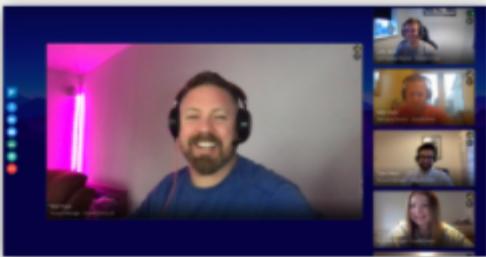
On Demand Play anytime     Simulive Auto play at amazon start time

### Zoom meetings & webinars



Now

### CrowdComms breakout meetings



Add breakout meeting to session

### Virtual networking rooms



Now

7. Click 'Save' - your room is now linked to your agenda session.

# Live Streams & Videos

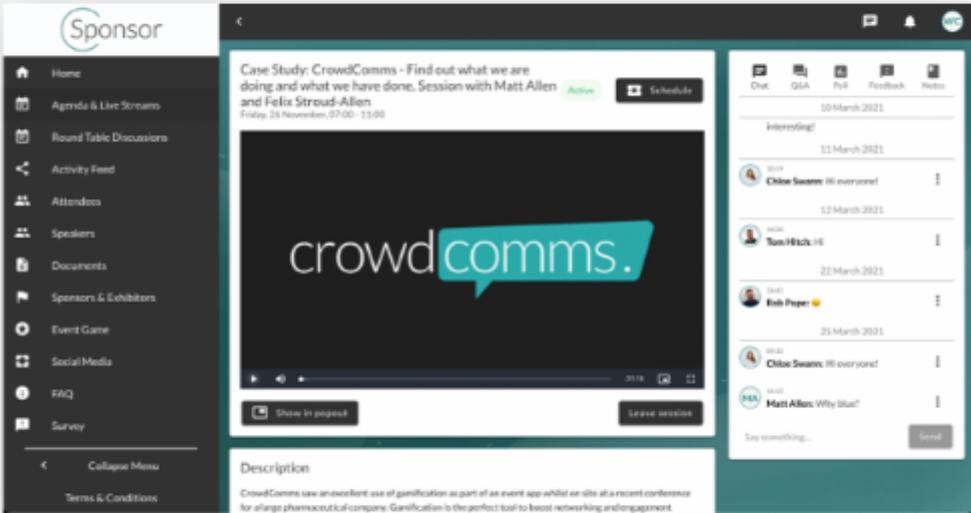
## Live Streams

To add a live stream into your room:

1. Go to Libraries > Videos
2. Upload the video you want to play in the room
3. Go to Libraries > Virtual Networking
4. Select your room and click on the edit icon
5. Click on the Embed TAB
6. Choose your live stream from the drop down menu under "CrowdComms Live Streams"

**CrowdComms Live Streams**

A live stream inside a networking room that your audience can watch together in groups at the same time.



The screenshot shows the CrowdComms app interface. On the left is a dark sidebar menu with options: Home, Agenda & Live Streams, Round Table Discussions, Activity Feed, Attendees, Speakers, Documents, Sponsors & Exhibitors, Event Game, Social Media, FAQ, Survey, Collapse Menu, and Terms & Conditions. The main content area features a video player for a 'Case Study: CrowdComms - Find out what we are doing and what we have done. Session with Matt Allen and Felix Stroud-Allen' scheduled for Friday, 28 November, 07:00 - 13:00. The video player shows the CrowdComms logo. Below the video is a 'Description' section. On the right, there is a chat window with a header for 'Chat', 'QA', 'Poll', 'Feedback', and 'Notes'. The chat shows a list of messages from users like 'Chloe Swann', 'Tom Hockley', 'Esh Papp', and 'Matt Allen'.

Choose a livestream

Click to choose a livestream

7. Click Save

**NOTE:** You can stream the same live stream into multiple rooms

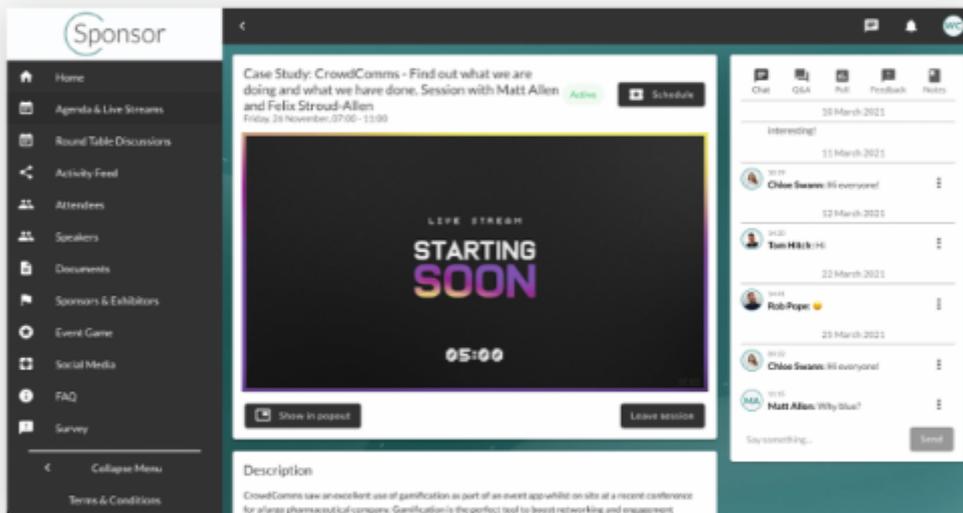
## Videos (Simulive)

To add a video into your room:

1. Go to Libraries > Videos
2. Upload the video you want to play in the room
3. Go to Libraries > Virtual Networking
4. Select your room and click on the edit icon
5. Click on the Embed TAB
6. Choose your video from the drop down menu under "Simulive video from library"

## Simulive Video From Library

A pre-recorded video that will broadcast simultaneously to the networking rooms audience, so they can watch it together



Choose a video

Something



7. Click Save

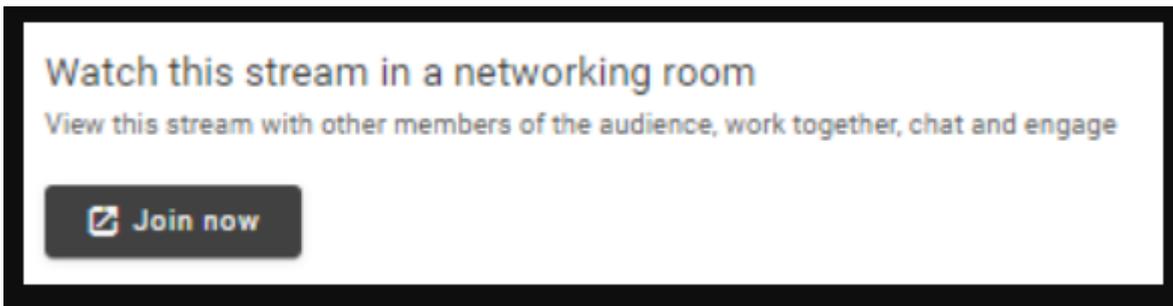
The video you have selected will now play in your room.

**NOTE:** You will need to interact within the room once for the video to start

# Joining a room

## Joining the room via an Agenda Session

1. Click on the 'Agenda Session' you have created (you will then see an option to watch the live stream in your networking room).
2. By clicking on the option of 'Join now' in the bottom left of the screen this will open a separate window for your room.



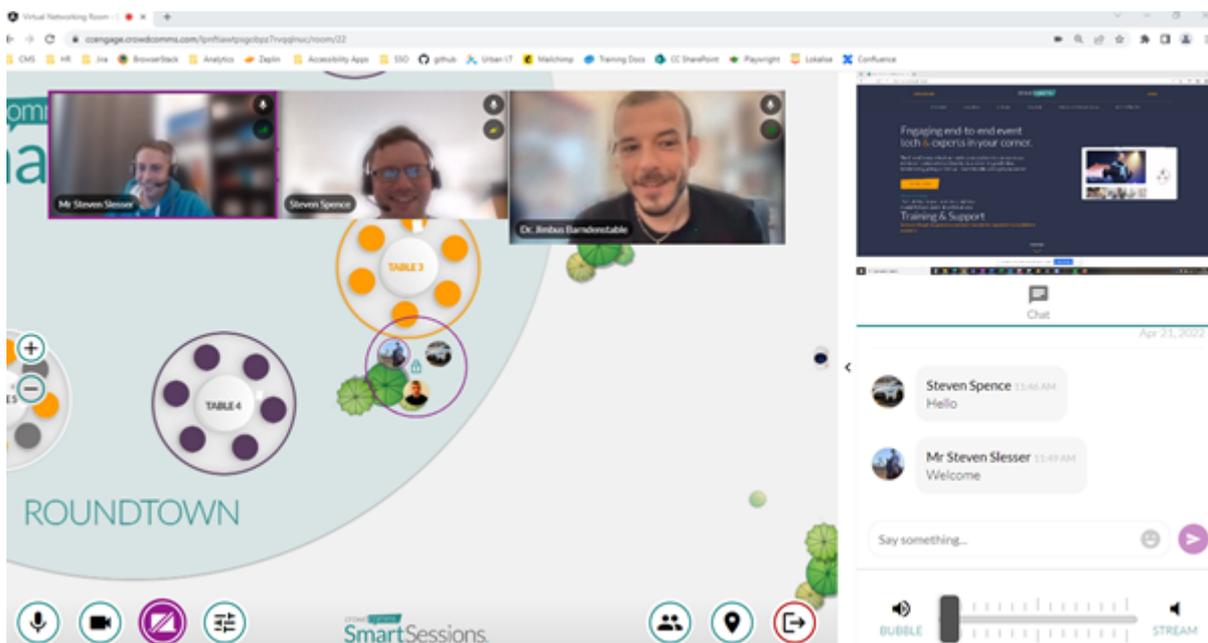
## Screen Sharing

Users can share screen whilst in a bubble by selecting the "Share screen" button.

The user who is screen sharing will be noticeable by a highlighted border around their video screen.

Shared screens can be viewed in full screen.

**NOTE:** Sharing a screen will overtake any LIVE stream in the room.



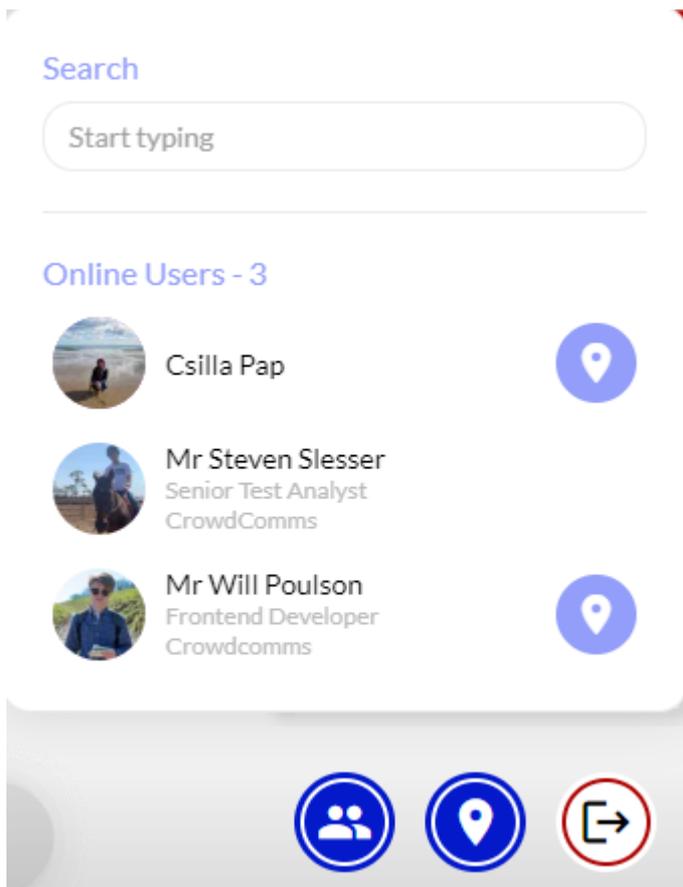
## Location Map

Click on the 'location' icon to view a map to pinpoint your current location.

## Teleporting

Click on the online users list before clicking on the 'Teleport' button next to the user you wish to travel to. You will then see your avatar teleport across the room arriving near to the person you selected.

**Please note:** You are not able to teleport while on a call or while in a bubble with other attendees.



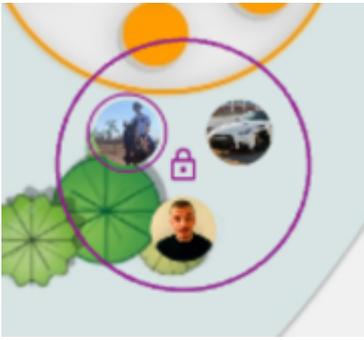
## Bubble Locking

You can now 'lock' your bubbles to prevent other users from joining your conversation. Simply click on the padlock in the middle of your bubble and this will change the padlock icon to 'closed'.

The closed padlock is visible to everyone else in the room.

To unlock the bubble, click on the padlock again and the icon will change to an open padlock.

You can lock your bubble with 2, 3, 4, 5, 6, 7 or 8 users inside of it. If you are in a locked bubble, you can, however, still leave at any time.



# Clearing Users and Chats in a Room Through CMS

## Clearing users and chats in a room through CMS

Users can clear users and chats in a room through CMS.

Select the “reset” icon in the Virtual Networking Rooms list for the room you wish to reset. You will then be presented with a pop up where you can select clearing the room and or the chat within the room.

The screenshot displays the 'Virtual networking rooms' interface. At the top, there is an 'ADD A ROOM' button with a plus icon. Below this is a search bar labeled 'Your rooms'. The main area contains a table of rooms with columns for 'Room name', 'Room times', 'Room link', and 'Capacity'. Each row also includes action icons: a pencil for editing, a circular arrow for resetting, and a trash can for deleting. The 'reset' icon for the first room, 'Good Vibes', is highlighted with a red box. A modal dialog box titled 'Room reset' is overlaid on the table, asking 'Which room elements would you like to reset?'. It features three buttons: 'Reset chat', 'Clear room of all people', and 'Clear room & reset chat', along with a 'Cancel' button at the bottom.

Room name	Room times	Room link	Capacity	Actions
Good Vibes 🍷	01 April - 31 March	https://loopin-develop.crowdc...	100	✎ 🔄 🗑️
Doc Set Up		develop.crowdc...	100	✎ 🔄 🗑️
Launch Party 🎉		develop.crowdc...	100	✎ 🔄 🗑️
New room		develop.crowdc...	100	✎ 🔄 🗑️
second times test		develop.crowdc...	100	✎ 🔄 🗑️
Slesser Test		develop.crowdc...	10	✎ 🔄 🗑️
Testing Room		develop.crowdc...	100	✎ 🔄 🗑️
Thursday Chillout Zone 🎧	Whole event	https://loopin-develop.crowdc...	100	✎ 🔄 🗑️

# Inactivity

## Inactivity

A user will be marked as inactive if:

- If the user hasn't interacted with the app in an hour and they're not in a call, and there isn't an ongoing live stream
- If the user hasn't interacted with the app recently and the browser decides to suspend it as a background task - the browser may do this to free up available resources on the device

**NOTE:** You will be presented with an inactivity page which will have a link to "re-join" the room

## Inactivity

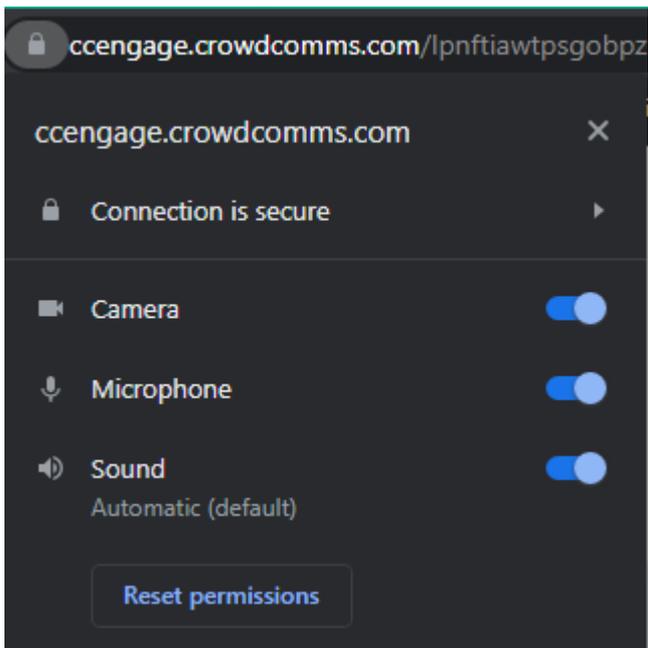
We removed you from this room due to inactivity.

[Rejoin Room](#)

# Media Permissions

## Media Permissions

Users will be prompted to accept media permissions when first joining the room, if these permissions are rejected then the user will not be able to join the room.



# Smart Session Features Table

Smart Session Features Table (Updated 03.05.2022)

Existing Features	In Development	Future Development
One-to-one and up to group of 8 video chat within a bubble	Linking Q&A feature to the room	Enhanced emoji feature in chat
Ability to link live stream to a room	Waiting room feature	Room size options
Ability to screenshare with members of the bubble	User availability status	Linking poll feature to the room
Chat feature with delegates within the room (200 max character in a single chat)	Ability to conduct scheduled meetings within Smart Sessions	Ability for a user to join a Smart Session on mobile and tablet
Blurred background on video call	Ability to tag other delegates in chat	Ability to invite external users into the room
Profanity filters in chat		Facilitator tool
Teleport to another user within a room		
Options to turn camera on/off during video call		
Volume adjustment on either video call or live stream		
Customisable/bespoke background and logo		

Audible emojis in chat		
Cruising around the room		
Room locking for private chat		
Analytics		
Onboarding instruction		
Ability to link video-on-simulive to the room		
Ability to link video-on-demand to the room		