

Zoom breakout user experience

About the integration

The Zoom integration uses the Zoom SDK functionality which is for the most part comparable to the standard experience using Zoom. You can see comparison of the functionality supported in our Zoom SDK integration and standard Zoom experience [here](#)

In order to use the Zoom integration, you will need your own Zoom account and setup guide can be found [here](#)

User experience

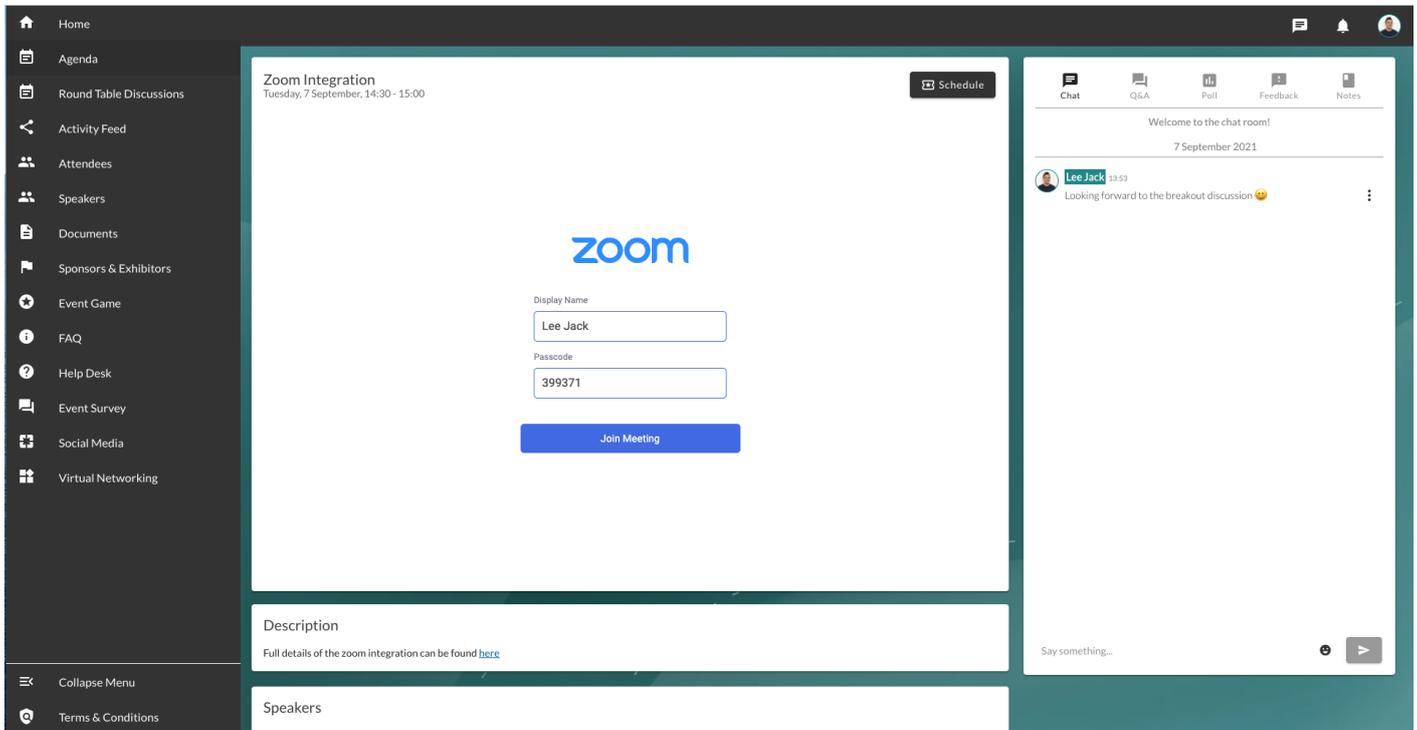
Users of the CrowdComms platform will not require their own Zoom account and will not be required to login to Zoom or leave the CrowdComms platform in order to join the Zoom breakout.

This allows users to have a seamless experience joining Zoom breakouts whilst enjoying the CrowdComms platform feature set and remain on your branded platform.

Zoom SDK functionality including allowing the host to allow users into the breakout, mute users and share screen are supported. Refer to the above comparison document linked for further details on functionality supported.

Joining experience

Users navigate to the relevant session which may be personalised by admins to ensure only approved users have access. When clicking on a session with a Zoom meeting linked, users will see the below and have the option to '**Join Meeting**'. The display name and passcode are automatically populated and no action is required from the user except to join meeting at the appropriate time.



Speaker / Host experience

The person running the session will need to launch the meeting from Zoom in order for users on the CrowdComms platform. If the Zoom meeting has not been started, users will receive a pop up explaining that the session has yet to start.

The speaker / host will have all the normal Zoom controls including ability to admin users into the breakout if setting is enabled, to mute users and remove users from the breakout if required.

Zoom integration output and user options

- Users will have the option to enable preferred audio and camera on first access
- Admins will be able to allow users into the session, kick users out and mute users depending on the Zoom meeting settings applied in Zoom
- Users will be able to share their screen providing this permission has been given on the setup of the relevant meeting in Zoom
- Users will be able to toggle between speaker and gallery view
- Users will be able to go full screen to focus on the content
- Zoom chat and other Zoom SDK supported functionality is available
- The right hand CrowdComms engagement tab can be hidden if not needed for the breakout

Zoom Integration
Tuesday, 7 September, 14:30 - 15:00

REC

Rob Pope Lee Jack Christian Swann

You are viewing Lee Jack's screen

View Options

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Event technology

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- Pre-event registration
- Budget printing tools and software
- Real-time event analytics
- Live stream production
- Event sponsor support
- On-site customer support
- On-site attendance tracking
- Post-event analysis

Native Apps

Secure guest list management

Event analytics

Event production

Event registration

Event support

Event ticketing

Event venue management

Event video production

Event website development

Event website design

Event website hosting

Event website maintenance

Event website security

Event website updates

Event website user experience

Event website user interface

Event website user research

Event website user testing

Event website user training

Event website user support

Event website user feedback

Event website user engagement

Event website user retention

Event website user acquisition

Event website user conversion

Event website user loyalty

Event website user advocacy

Event website user referral

Event website user recommendation

Event website user review

Event website user rating

Event website user comment

Event website user question

Event website user answer

Event website user help

Event website user support center

Event website user community

Event website user forum

Event website user blog

Event website user newsletter

Event website user podcast

Event website user video

Event website user audio

Event website user image

Event website user document

Event website user presentation

Event website user report

Event website user spreadsheet

Event website user database

Event website user API

Event website user integration

Event website user automation

Event website user workflow

Event website user process

Event website user system

Event website user tool

Event website user software

Event website user hardware

Event website user network

Event website user cloud

Event website user mobile

Event website user desktop

Event website user tablet

Event website user smart TV

Event website user voice search

Event website user gesture control

Event website user eye tracking

Event website user heatmaps

Event website user clickstream analysis

Event website user session replay

Event website user A/B testing

Event website user multivariate testing

Event website user conversion optimization

Event website user SEO

Event website user SEM

Event website user SMM

Event website user EDM

Event website user CRM

Event website user ERP

Event website user HRM

Event website user SCM

Event website user PLM

Event website user BPM

Event website user ERM

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Mute Stop Video Participants Share Screen Chat More Leave

Description

Full details of the zoom integration can be found [here](#)

Speakers

Lee Jack

Chat Q&A Poll Feedback Notes

Welcome to the chat room!

7 September 2021

Lee Jack 13:53
Looking forward to the breakout discussion 🙌

Say something...

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Talking: Rob Pope

REC

Lee Jack Rob Pope Christian Swann Hannah Spurdle

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