

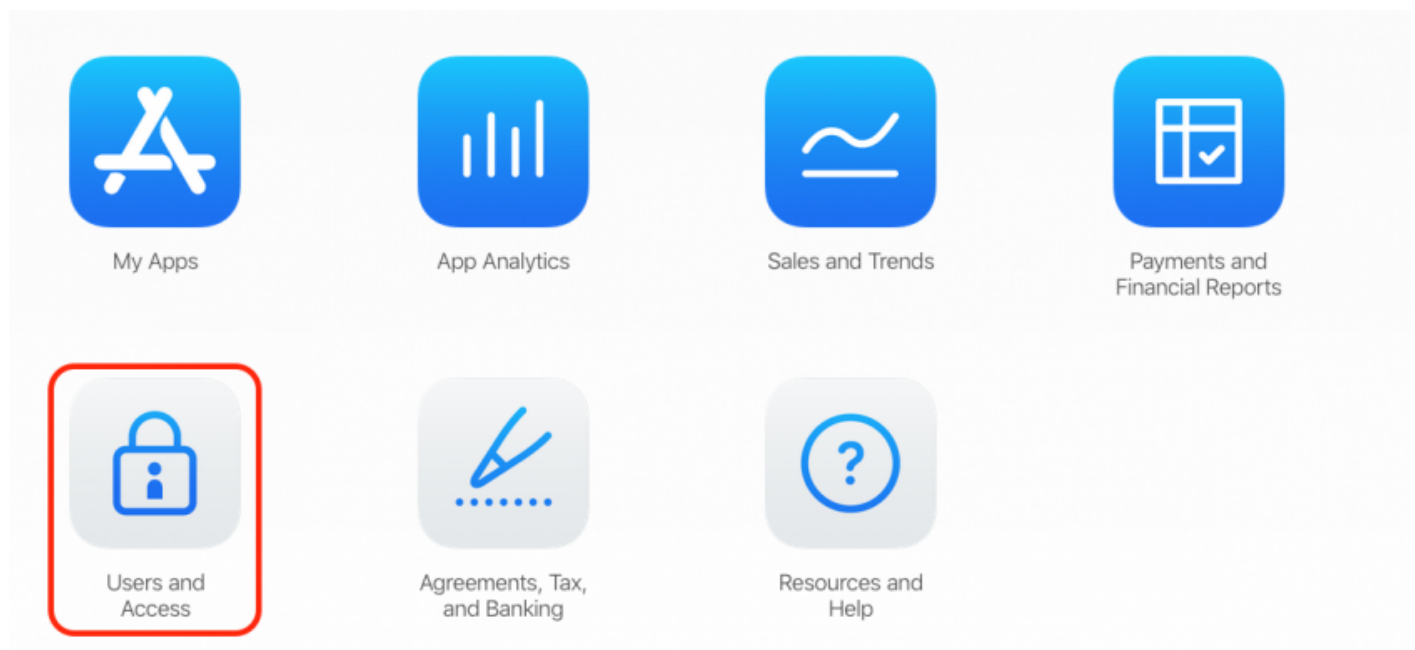
# Granting CrowdComms Access to Your Accounts

## Apple

For Apple, you'll need to give CrowdComms access to App Store Connect.

### App Store Connect

- Sign into [appstoreconnect.apple.com](https://appstoreconnect.apple.com) and choose Users and Access from the menu.



- Click the plus button and use the below details to add a new user. Use the details for your relevant CrowdComms contact:

## CrowdComms UK Details

First Name	CrowdComms
Last Name	Limited

Email	buildteam@crowdcomms.co.uk
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## CrowdComms Australia Details

First Name	Peter
Last Name	Hair
Email	info@crowdcomms.com.au

Be sure to tick the "**Admin**" role - and also to check the box saying "**Access to Certificates, Identifiers and Profiles**".

## New User

First Name

CrowdComms

Last Name

Limited

Email

buildteam@crowdcomms.co.uk

### Roles

- |   |   |  |
|---|---|--|
| <input checked="" type="checkbox"/> Admin | <input type="checkbox"/> Finance              | <input type="checkbox"/> Access to Reports |
| <input type="checkbox"/> Sales            | <input checked="" type="checkbox"/> Developer | <input type="checkbox"/> App Manager       |
| <input type="checkbox"/> Customer Support | <input checked="" type="checkbox"/> Marketing |  |

[See Permissions](#)

### Apps

Choose apps this user has access to (optional)

All Apps

### Developer Resources

- ☒ Access to Certificates, Identifiers & Profiles. [Learn More](#) ↗

Cancel

Invite

- Press **Invite**.

## Google Play

- Sign in to <https://play.google.com/apps/publish/>
- In the Google Play Console go to Settings > Users and Permissions > Invite New User.
- Enter the below information. Use the details for your relevant CrowdComms contact:

The Google Play Console has received a number of updates and changes and now requires a higher level of permissions than in the past. We recommend inviting us as an **"Admin"** level to keep things simple so we can handle the entire app creation process. If this is a concern for you, please

reach out to the team and we'll be able to hop on a meeting with you to talk you through performing the "admin-only" parts of the process and you can give us a lower level of permissions in that specific scenario.

## CrowdComms UK Details

Email	buildteam@crowdcomms.co.uk
Access Expiry Date	Never

## CrowdComms Australia Details

Email	native@crowdcomms.com.au
Access Expiry Date	Never

- Click **Send Invitation**.

## One More Step

Now we've got access to your developer accounts, the final step is to complete our app submission details form.

## Full App Store Access Problems?

If you aren't willing to give us full app store access, there are some other options:

### 1. Full App Store Access

The easiest option is for you to give us full access to your developer account as outlined above.

### 2. Access to Only a Single App

The next option would be for you to begin the app creation process yourself and give us access to just a single app - this would require you to create an app on App Store Connect with specific details provided by us, which your support specialist can help you out with. Then, you can grant us

access to just this app. This can be handy if you have several apps on your App Store account and don't want us to have any way of seeing or editing any others.

### 3. Send Us Your Developer Certificates

If you don't want to give us any App Store access, you can give us a distribution certificate P12, matching provisioning profile and also a push certificate P12 file and we can create the IPA and APK files for your app and return them to you for submission yourself.

### 4. Only Send us Push Certificate and Resign App Yourself

The final option would be that we create your IPA and APK app files using our own CrowdComms distribution certificates and our own provisioning profile, then you resign the app yourself before submitting to your own app store.

We still require a P12 push certificate to do this - and you will need to ensure the bundle ID of the app matches what our system is outputting.

Please speak to a member of the team for more information about these processes.

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