

# Installing the Event App to Delegates' Devices

<https://player.vimeo.com/video/671939839?h=01123d7a43>

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## Supported Devices and Browsers

To get you set up as quickly as possible, please see below for the summary of supported device and browser combinations:

*Alternatively, click [here](#) to see full supported list.*

- On MacOS:
  - Chrome only
- On Windows:
  - Chrome
  - Edge
- On iOS:
  - Safari only
- On Android:
  - Wide browser support, including Chrome, Firefox and Samsung browser

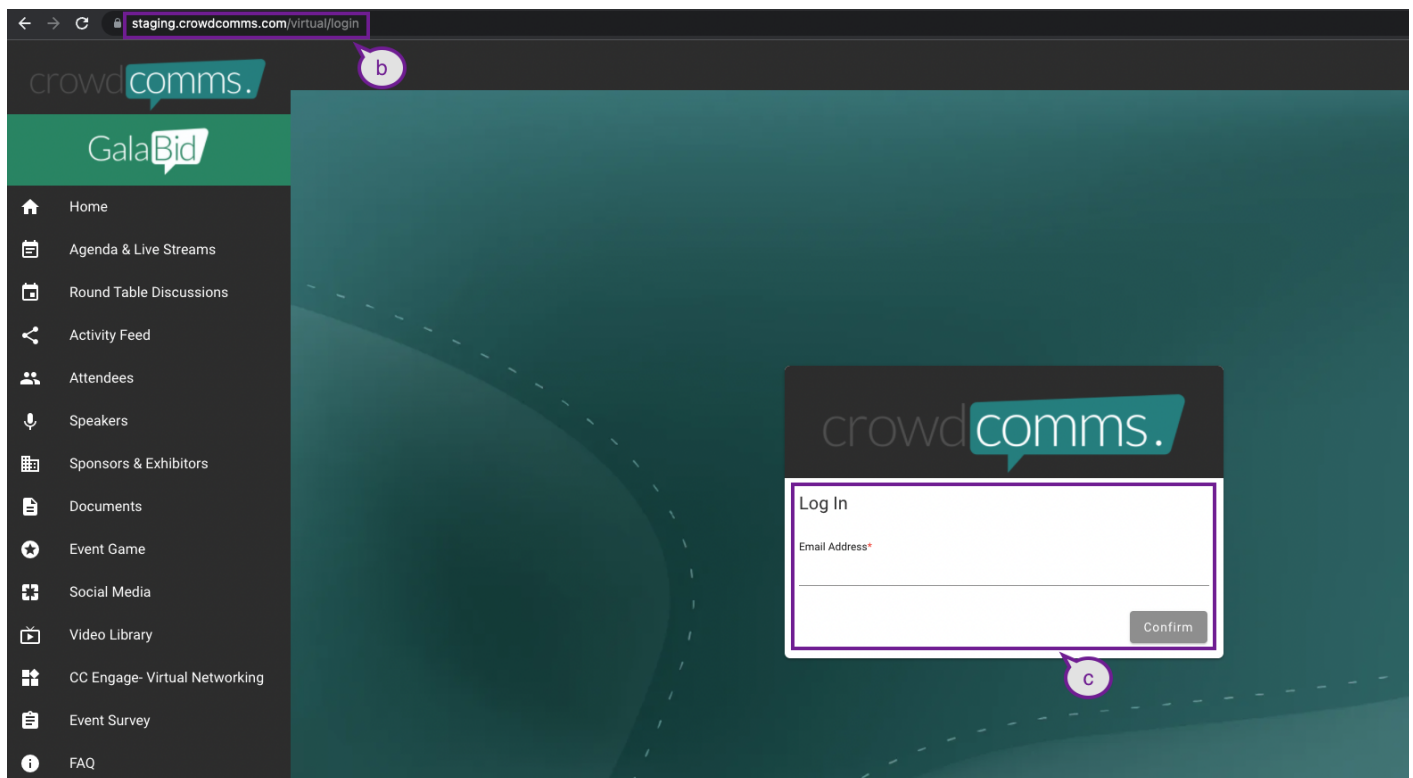
## Installation Steps

*If the event organiser has sent you a link, this will open your preferred browser automatically and take you straight to the URL. In this case you can skip steps (a) and (b).*

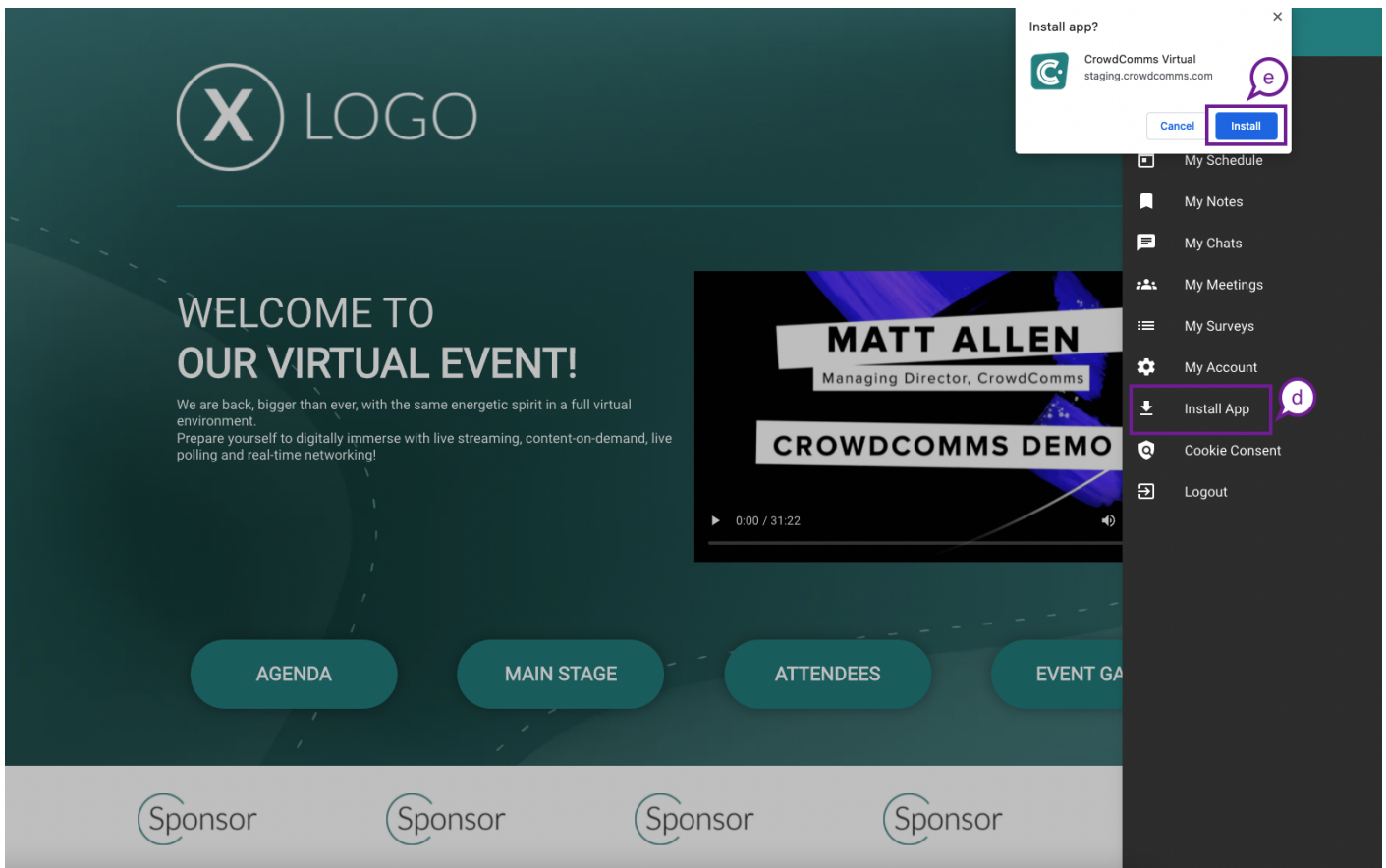
### For laptop and desktop users (macOS & Windows OS):

#### 1. If you are using Google Chrome:

- a. Click the Google Chrome App to open the browser
- b. Type the URL for the Event App into the search bar
- c. Log in to the Event App if required to do so

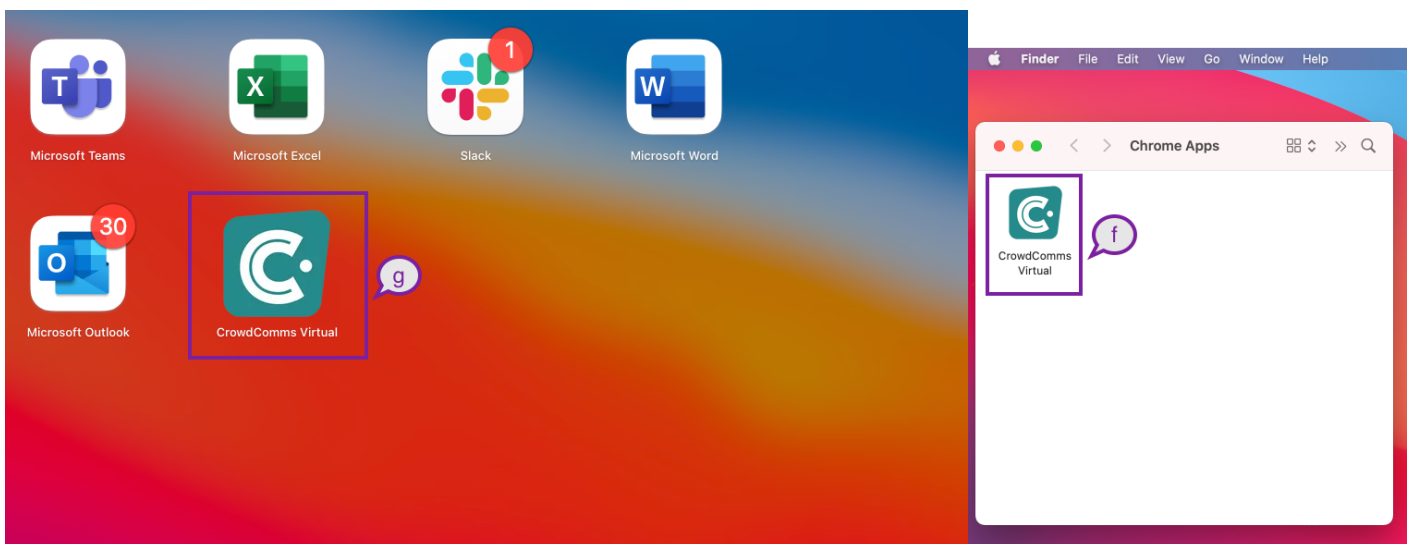


- d. Navigate to the right-hand menu of the Event App and click 'Install App'
- e. A pop-up will appear. Click 'Install' on the pop-up message, which will install the App straight onto your device



f. The Event App will be installed in a folder called 'Chrome App'

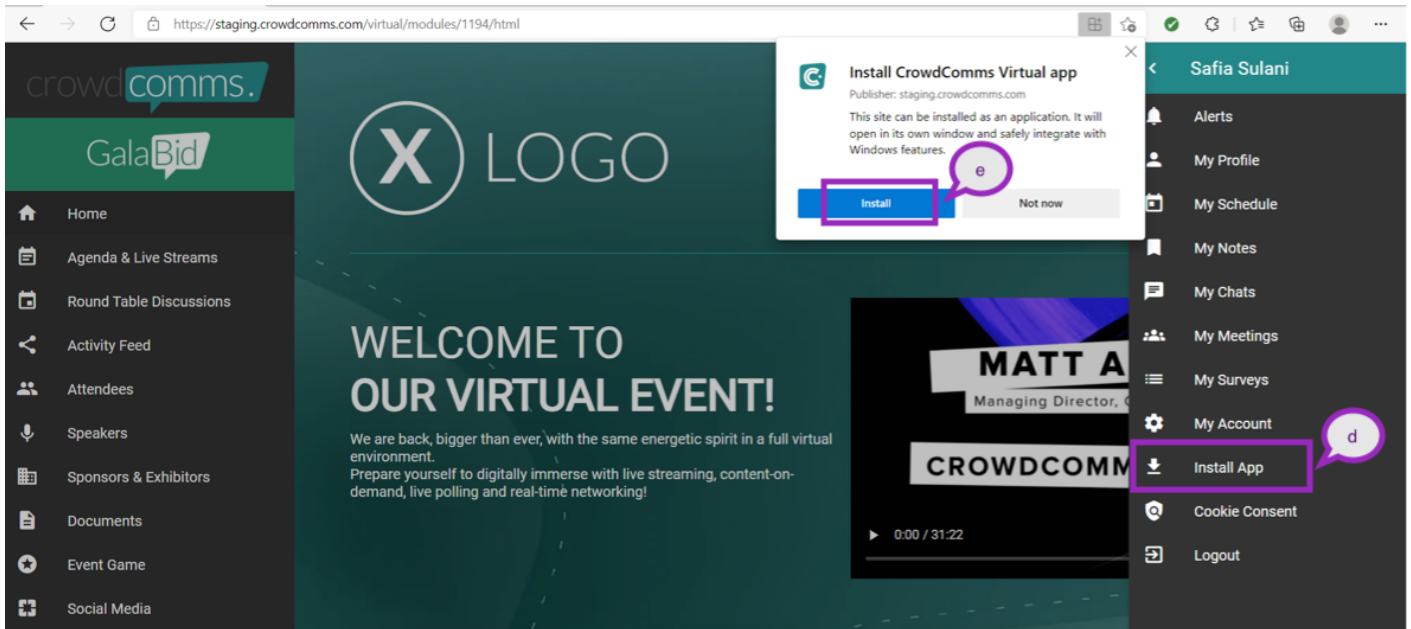
g. You can move your Event App to another location, for example, your desktop or applications folder so that you can find it easily



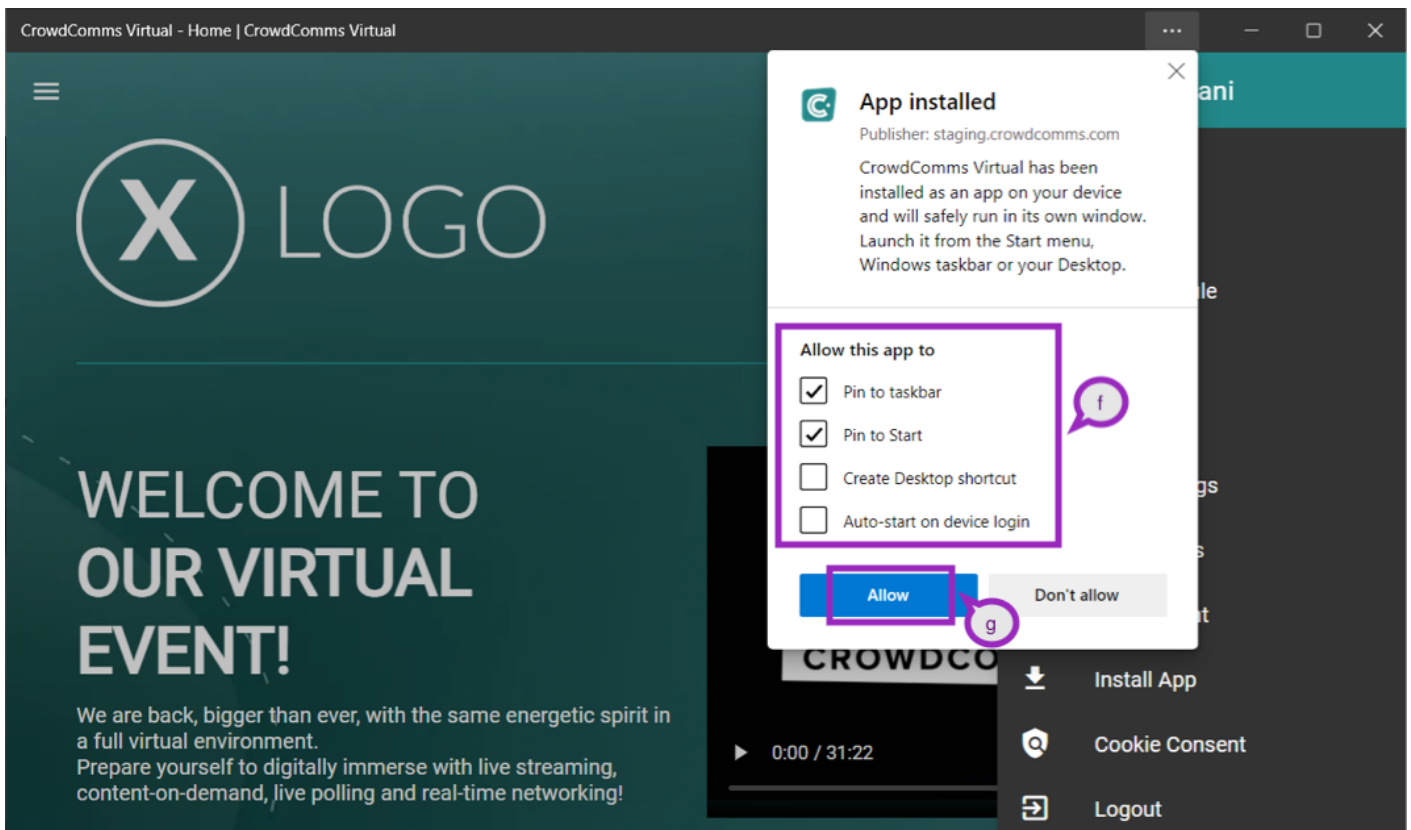
## 2. If you are using Microsoft Edge browser:

a. Click the Microsoft Edge App to open the browser

- b. Type the URL for the Event App into the search bar
- c. Log in to the Event App if required to do so
- d. Navigate to the right-hand menu of the Event App and click 'Install App'
- e. A pop-up will appear. Click 'Install' on the pop-up message, which will install the App straight onto your device



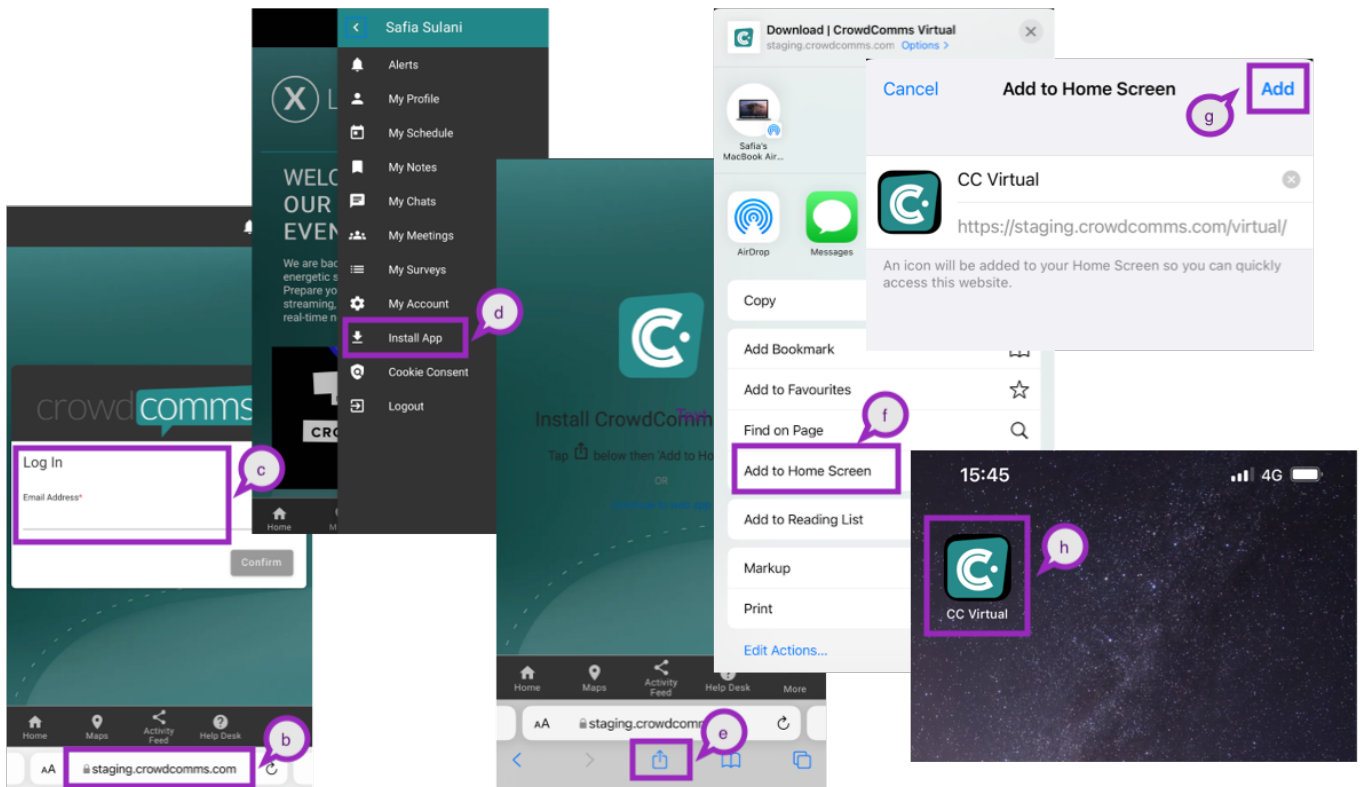
- f. Use the checklist to select the location(s) where you would like your App to appear
- g. Click on the 'Allow' button to begin installation



## **For Mobile Users - iOS**

### **1. When using the Safari browser (this is the standard browser installed on iOS):**

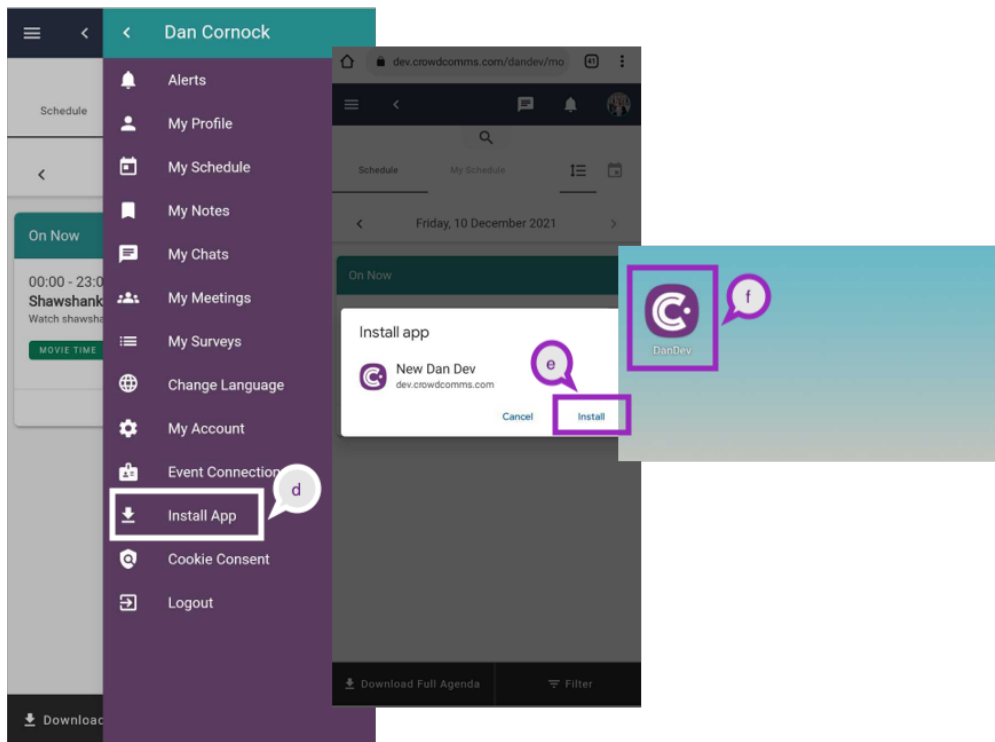
- a. Tap the Safari App to open the browser
- b. Type the URL for the Event App into the search bar
- c. Log in to the Event App if required to do so
- d. Navigate to the right-hand menu of the Event App and click 'Install App'
- e. Follow the instructions on the screen, provided by Safari
- f. A pop-up will appear. Click 'Add to Home Screen'
- g. When the updated screen appears, tap 'Add' in the top right-hand corner
- h. The Event App will now appear on your home screen



## **For Mobile Users - Android**

### **1. When using the Google Chrome browser (these steps may also be applicable on other browsers):**

- a. Tap the Google Chrome App to open the browser
- b. Type the URL for the Event App into the search bar
- c. Log in to the Event App if required to do so
- d. Navigate to the right-hand menu of the Event App and click 'Install App'
- e. Click 'Install' on the pop-up when it appears
- f. The App will then appear in your App Drawer



We hope that this guide provided you with an easy set-up and installation process. However, if at any time you require further support, please get in touch with your CrowdComms' Support Specialist or Account Manager.

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